

# Terms & Conditions

**Dar Al Imaan Travel/HajjNumra.com** acts solely as agents/mediator between airlines and all related service providers such as airlines, hotels, bus services and necessary related ground arrangements to achieve the goal of rendering the best possible tour services you are signed for, however, **Dar Al Imaan Travels/HajjNumra.com** does not assumes any liability whatsoever when it relates to irregularities which may occasionally occur either by reason of defect through the acts of nature or defaults of any company or person engaged in conveying to passengers or in carrying out the arrangements of the tour or injury, damage, delays, luggage, loss, accidents air, sea and fire incidents, breakdown of transporting equipments, acts of authorities such as governments or any such thing, war, weather declared or not, hostilities, civil disturbances, strikes, riots theft, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damage resulting from improper passports, visas, or other documents. **Dar Al Imaan Travel/HajjNumra.com**, will not accept any responsibility whatsoever from any causes beyond our control. Further, **Dar Al Imaan Travel/HajjNumra.com** will not accept any responsibilities for loss or any additional expenses due to delays or changes in schedule or other related causes. **Dar Al Imaan Travel/HajjNumra.com** shall not be under any circumstances liable or responsible for any inconvenience, loss, damage or injury arising in connection with such service. **Dar al Imaan Travel/HajjNumra.com** shall not be responsible for the failure to follow instructions, including but not limited to check-in and delay, loss of luggage or personal belongings.

**Very Important:** Hand carries Items including **Medicine**, It is absolutely imperative that travelers follow the airlines rules and regulations as to what items are allowed to carry on board and what is restricted and ultimately it is the responsibility of the airline to determine exactly what procedure will be followed at the time of check-in. The policy adopted by that airlines shall be based on their procedure and shall not be the responsibility of **Dar Al Imaan Travel/HajjNumra.com** and its associates/affiliates. **Dar al Imaan Travel/HajjNumra.com** will not be responsible for any negligence, delays, missing at the time of departures/during the tours activities etc. and hence forth will not be responsible for any additional expenses, if occur any. No refunds will be made for unused, missed, partly missed or partly used portion of the tour.

**DEPOSITS:** A minimum deposit of \$1000/per person must be made at the time of booking in order for us to hold a Confirmed reservation for you.

**CANCELLATION:** All cancellations must be received in writing by **Dar al Imaan Travel/HajjNumra.com**. All confirmed reservation are subject to penalty of \$300/per person and any cancellation 45 days prior to departure will be subject to a \$1500 penalty for Umra tours before start of Ramadan and **for Umra during Ramadan outside of 90days, full payment is non-refundable when cancellation is made less than 45 days prior to departure**. In addition to above penalties if any cancellation penalty imposed by hotels/airlines/transportation companies, will ultimately are imposed on the traveler.

**Highly recommended:** In order to avoid heavy fines and penalties by the hotels/airlines and related service providers , planning ahead is extremely important and buying travel Insurance is highly recommended, it protects your funding and puts you at mental peace for unexpected circumstances.

**SACRIFICE:** It is not included. It can be arranged upon request.

**HAJJ FEES** are additional and not included in any of the programs.

**I agree to the above Terms and Conditions:**

**Full Name** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_